Welcome to Utah Job Match



This website works best with Internet Explorer. If you need to download Internet Explorer, you can do so here. If you are having problems logging in to our website, you can troubleshoot and fix the problem by clicking on the specific problem you are having and following the instructions given:

I can't remember my Login ID or my password

I get an error message that tells me "Invalid Login ID or Password

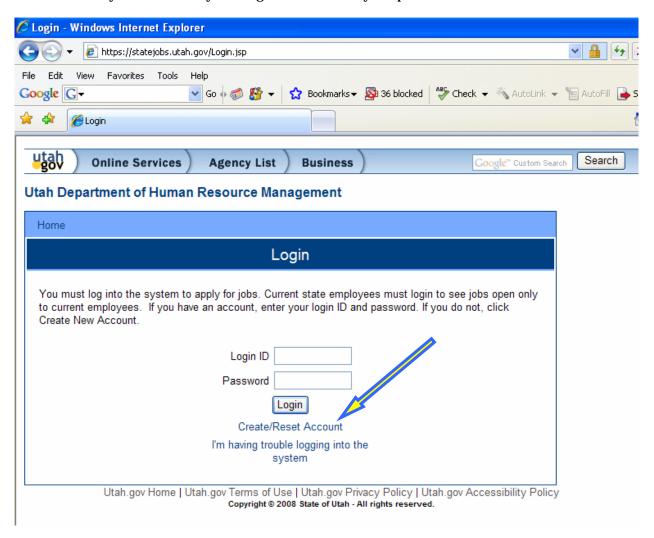
When I enter my Login ID and password and click "Login," it just blanks out the information I entered and puts me back at the login screen

When I try to create an account and enter the information requested, it just blanks out the information I entered and puts me back at the same screen

Another problem not listed: call us at (801) 538-3025

Retrieving Login ID and Resetting Password

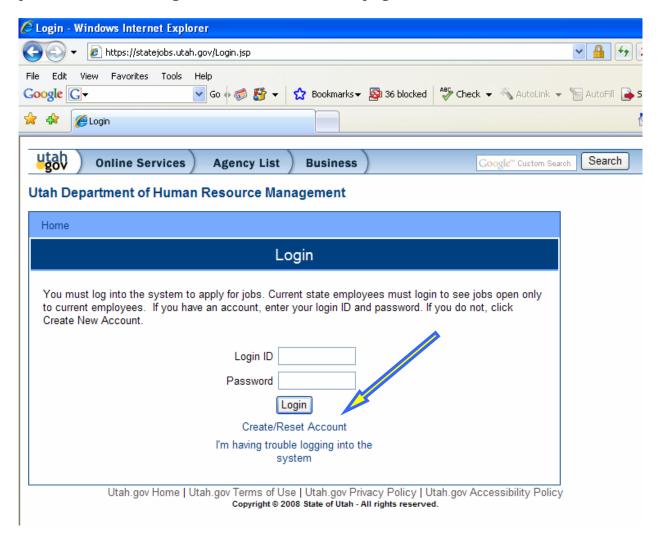
If you can't remember your Login ID or password, go to <u>the State Jobs website</u> and click on the link that says "Create / Reset Account." From there, you will be directed to give information that will allow you to retrieve your Login ID and reset your password.



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Invalid Login ID or Password

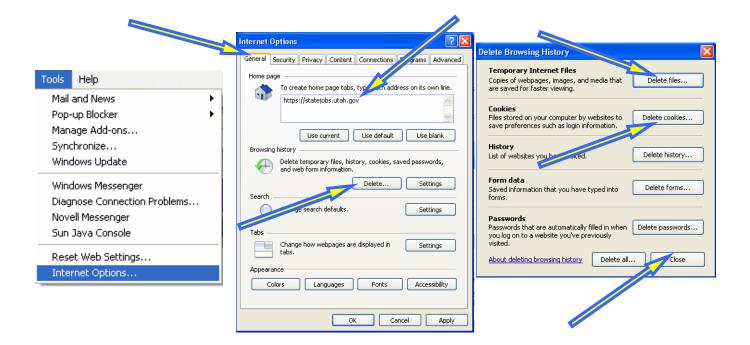
If you get an error message that says "Invalid Login ID or Password," go to the State Jobs website and click on the link that says "Create / Reset Account." From there, you will be directed to give information that will allow you to retrieve your Login ID and reset your password so that the Login ID and Password match up again.



Blank Screen at Login (Page 1 of 2)

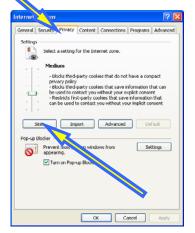
If you enter your Login ID and password only to have the information blanked out when you click "Login," follow these steps as shown in the diagrams:

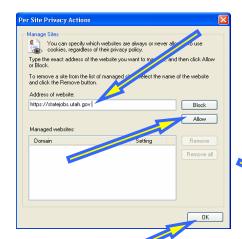
- From Internet Explorer, go to "Tools" in the menu bar, and then select "Internet Options"
- From the "General" tab under the "Home Page" section type our web address https://statejobs.utah.gov
- Under the same tab and the "Browsing History" section click the Delete button.
- Click on "Delete Files" as well as "Delete Cookies" and close the window

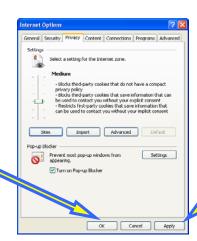


Blank Screen at Login (Page 2 of 2)

- Click on the "Privacy" tab
- Click on the "Sites" button
- Type our address https://statejobs.utah.gov and click "Allow" and "OK"
- Click "Apply" and "OK"





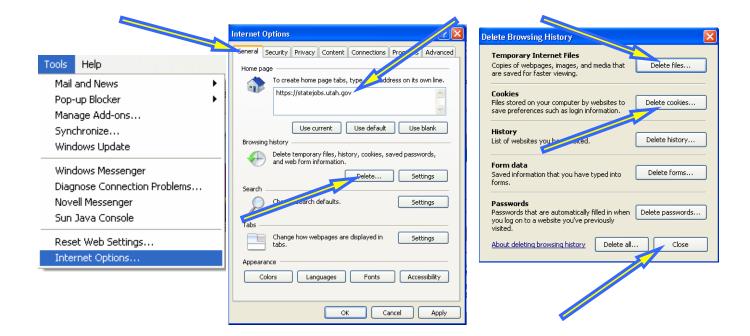


- Close out of ALL Internet browser windows that are open (the problem will not be fixed until all browser windows are closed)
- Launch a new browser window, which should now automatically go to https://statejobs.utah.gov and log in to your account

Blank Screen at Create Account (Page 1 of 2)

If you try to create an account only to have the information you give blanked out and you are returned to the same page, follow these steps:

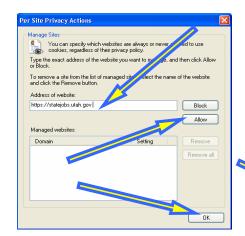
- From Internet Explorer, go to "Tools" in the menu bar, and then select "Internet Options"
- From the "General" tab under the "Home Page" section type our web address https://statejobs.utah.gov
- Under the same tab and the "Browsing History" section click the Delete button.
- Click on "Delete Files" as well as "Delete Cookies" and close the window



Blank Screen at Create Account (Page 2 of 2)

- Click on the "Privacy" tab
- Click on the "Sites" button
- Type our address https://statejobs.utah.gov and click "Allow" and "OK"
- Click "Apply" and "OK"

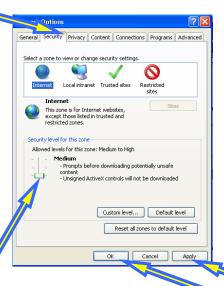






- Close out of ALL Internet browser windows that are open (the problem will not be fixed until all browser windows are closed)
- Launch a new browser window, which should now automatically go to https://statejobs.utah.gov and log in to your account

- If you are still having trouble please click on the "Security" tab
- Change your security level to "Medium"
- Click on "Apply" and "OK"



- Close out of ALL Internet browser windows that are open (the problem will not be fixed until all browser windows are closed)
- Launch a new browser window, which should now automatically go to https://statejobs.utah.gov and log in to your account
- If you are still having problems, call the Department of Human Resource Management at 801-538-3025